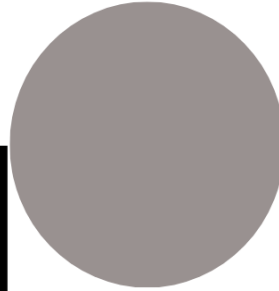
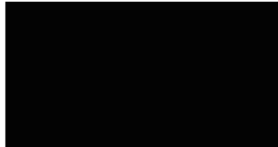


My Red Roof

Resident Insider | Summer 2020 Issue



Board of Directors

Don McKenzie
President

Kerry McWilliams
Vice President

Michele Mackay
Secretary

Shelley Proskow
Treasurer

Hilda Soon
Member-at-Large

Management

NEW Angela Beka Community Manager
Simco Management (Calgary) Inc.
(403) 234 0166, ext. 4061 | abeka@simcomgt.com
Monday – Friday | 8:00 AM – 4:30 PM

Troy Paquette On-Site Manager
(403) 452 4800 | office@redhauscondos.com
Site Office is open by appointment only. Masks required.
Monday – Friday | 8:30 AM – 4:30 PM

After-hours property maintenance: (403) 230 4814
EMERGENCIES: 911

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President's Letter

Greetings Red Haus neighbors:

COVID-19. The Red Haus Board of Directors would like to thank all residents for your continued physical distancing, mask-wearing and regular handwashing. Simco Management will continue to communicate phased relaxations on our property. Kindly watch your inbox and digital message boards for related updates.

NEW Community Manager. As previously mentioned, we've welcomed Angie Beka aboard as our new Community Manager. Get to know Angela a little better in our Q&A with her below.

AGM delayed. The AGM continues to be delayed in accordance to government guidelines. It will be rescheduled once we are able to do so.

New Board Member. We'd like to extend a warm welcome to Hilda Soon to the Board of Directors as Member-at-Large. Hilda has graciously accepted our fifth board position with Gavin Creighton's recent resignation following the sale of his unit.

Gavin has been instrumental in liaising with engineers and architects during his 2-year term, solving hot water issues in buildings 30 and 60 as well as hydronic issues in 70. He has gained access to building attics and has (literally) crawled where no Board member has gone before. With his calm and rationale demeanor, Gavin's truly cared about our home and left it a better place than how he found it. Thank you, Gavin.

Dryer Vents. A reminder to remove lint from your dryer vents regularly; lint build-up is a fire hazard. External dryer vents for each building are cleaned on alternating years.

In health, happiness and appreciation,
Don McKenzie, President | Red Haus Board of Directors

PROPERTY SERVICE SCHEDULE

Garbage Day
Weekly

Recycling Day
Weekly

Compost Day
Weekly

Vacuuuming
Weekly

Stairwell & Elevator Cleaning
Weekly

Elevator Servicing
Monthly

Parkade Door Servicing
Monthly

Parkade Cleaning
Spring & Fall

Lawn Mowing
Weekly

Snow Removal
Weather Dictating

Carpet Cleaning
Spring & Fall

Dryer Vent Cleaning
Alternating Years

Window Cleaning
Annually

Canine Team Helping Keep Red Haus Bedbug-Free

Pheromone-sniffing dogs can detect insects that might otherwise go undetected

There's no avoiding it. [Insert shudder.] Bedbugs happen and our property isn't immune.

Now when bedbugs are suspected, we have a new furry friend helping us to quickly and effectively eliminate these problematic pests. Orkin Canada's scent detection dog, Pasta, is in high demand in Calgary hotels and multifamily complexes. Their dogs are specially trained to detect the scent of bedbug pheromones, which allows them to sniff out the insects.



"It's certainly not a comfortable problem to be associated with but this is a way we can proactively use the canine program to detect any activity at Red Haus," says Board President Don McKenzie. "It's rare we have to deal with bedbugs, and we want to keep it that way."

You may pass Pasta and her handler, Sherry Chapman, in the hallway. We're pleased to have this superhero duo on our side helping keep our community healthy and happy.

Should you suspect that your unit is infested, contact your property manager immediately. There's no shame or judgement in reporting bedbugs. Immediate containment is critical, so early detection and eradication by a professional is necessary.

Facts about bedbugs: These wingless, reddish-brown, blood-sucking insects are oval shaped and look somewhat like an apple seed; they can live for 4-12 months if untreated; they can survive for long periods without a blood meal; and eggs are whitish, pear-shaped and approximately the size of a pinhead.

Q&A with Angie Beka, Community Manager

Q. How long have you been in property management and what do you love most about your job?

A. I have been in the industry over six years. 1) The people – Owners and residents always have an interesting story to share, even if it is a not so nice situation. 2) The contractors – they always have something new to teach you. This job is a roller-coaster ride; you never know whether you are going to have a day full of ups, a day full of downs or a combination of each.

Q. From a property management perspective, what makes Red Haus a unique project in your portfolio? What makes it challenging? What makes it a dream?

A. Red Haus is an entity of its own. Some days its happy and quiet and others, not so much! This is what makes this job a daily adventure.

Q. How has COVID-19 changed your job duties and delivery (if at all)?

A. The toughest part at first was working from home. My service to all owners and Boards remained status quo, except for in-person meetings. Boards and owners have been very patient as we all adjust to a new normal.

Q. Outside of your job, what are your passions and unique interests?

A single mom of four boys (only one left at home) I try to spend time with my family as much as possible. I miss seeing my Saskatchewan Roughriders in action.



NO SHOPPING CARTS ON RED HAUS PROPERTY

Shopping carts from nearby shops are *not* permitted on Red Haus property.

Once removed from a store's property, carts are considered stolen. Resulting removal of carts is not only time consuming for our On-Site Manager but a nuisance for store personnel. Please be a courteous neighbor and find alternate means to transport your shopping. Violators will be reported.



RECYCLING, COMPOSTING, GARBAGE DISPOSAL

Please take extra care when disposing of recycling, compost and garbage materials in their respective bins. Refer to signage in waste paddocks or the City of Calgary website for more direction.

Never leave waste bags in the hallways. These items are to remain in your unit or be delivered to their respective disposal point. Double bag waste to prevent dripping on carpets. Should a fellow resident not comply, please report them to your On-Site Manager.